



MINUTES OF THE BOARD OF SUPERVISORS  
COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Violet Varona-Lukens, Executive Officer  
Clerk of the Board of Supervisors  
383 Kenneth Hahn Hall of Administration  
Los Angeles, California 90012

Chief Information Officer

At its meeting held April 20, 2004, the Board took the following action:

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The following statement was entered into the record for Supervisor Antonovich:

“Information is one of the County’s most important assets. All information, including e-mail, has become critical to the operation of the County and its delivery of services. On April 7, 2004, the Board of Supervisors suffered a major computer systems failure that disrupted communications and business operations for an extended period of time. This event highlighted the importance of effective communications between the technology staff and the affected users.

“The Board is concerned that there is inadequate business continuity and disaster recovery planning within the Board of Supervisors’ operations. Without adequate plans in place, future events of this nature will continue to have a detrimental effect on County operations and delivery of services to the residents of Los Angeles County.”

Therefore, at the suggestion of Supervisor Antonovich and on motion of Supervisor Burke, seconded by Supervisor Knabe, unanimously carried (Supervisors Yaroslavsky and Antonovich being absent), the Chief Information Officer, with support from the Interim Director of Internal Services, was directed to evaluate the Executive Office of the Board's Information Resource Management capability to support and sustain Board operations, which may include retaining contract services to assist in the effort; and report back to the Board within 14 days with findings and recommendations.

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Each Supervisor  
Chief Administrative Officer  
County Counsel  
Interim Director of Internal Services